

Complaint Procedures

The Code Enforcement process is typically initiated in several ways:

- 1) Observation of a code violation by City Staff as they patrol the community and do their jobs;
- 2) As a consequence of a code action (for example, an application for a building permit or a request for a zoning variance) or;
- 3) In response to a complaint by an individual.

Follow-up Procedures

For all types of code complaints, the first step in the follow-up procedure is to ascertain by a staff member if a code violation exists and to request remediation.

If the individual responsible for the situation is not available, or appears unwilling to voluntarily correct the code violation in a timely manner, a notice of violation or citation may be issued.

The City of Ceres may also take court action if the situation poses a significant risk to the community or if the individual has ignored previous notices/citations.

For More Information

Ceres Code Enforcement

Code Enforcement 209-538-5799

Graffiti Hotline 209-538-5734

A.V.A. Hotline 209-538-5619
(Abandoned Vehicle Abatement)

Bulky Item Pickup 209-537-1500
(Bertolotti Disposal)

Leadership

Art de Werk, Director

Bryan G. Nicholes, Fire Marshal
Acting Deputy Chief

Frank Alvarez, Supervisor

Paula Redfern, Code Enforcement
Officer

Administration Office

2755 Third Street
Ceres, California
209-538-5701

Ceres Code Enforcement

“Take Pride in Ceres”



“Working with the Ceres Community by providing solution-oriented enforcement for maintaining clean, safe, prosperous and attractive neighborhood”

“Together We Achieve”

Mission Statement

The mission of the Ceres Department of Public Safety, Code Enforcement Division is to protect the public's safety, welfare and property value through enforcement of the City of Ceres ordinances and the State/Federal laws related to land use, zoning, public nuisances, vehicle abatement, substandard buildings, blight abatement, animals and vegetation/fire hazard abatement.

We strive to provide these services with the highest professional standards to all persons who have entrusted in us their safety and well-being.

We dedicate ourselves to being an integral part of the community in which we serve through open communication with our constituents and by utilizing an ongoing strategic plan.

Community Outreach

The City of Ceres partners with different community based organizations and business' to provide for several Community Clean-up events throughout the year.

An example of such an effort is the "Love Much—Ceres" campaign.

Waste Tire Amnesty Program

Through a grant received from the California Waste Management Board, waste tires can be brought to a community collection location twice a year and disposed of for free.

As illegally disposed of tires are located in the City of Ceres throughout the year, they are collected and stored and are disposed of on the Waste Tire Amnesty collection days.



Shopping Carts

Abandoned shopping carts pose not only traffic and pedestrian hazards, but also create an eyesore for neighborhoods.

With the passage of the Shopping Cart Ordinance, the removal of the carts from a store premise must be by permission.

The collection of carts is also regulated by this Ordinance and the businesses are held responsible to collect carts that are removed from their property. Individuals which remove the carts without permission will be subject to a citation.



Illegal Dumping

Curbside pick-up is available to residence of Ceres. Those who dump illegally will be held responsible for their actions and will be prosecuted .

